

**Affected Programs:** BadgerCare Plus, Medicaid, SeniorCare

**To :** Blood Banks, Dispensing Physicians, Pharmacies, HMOs and Other Managed Care Programs

## **ForwardHealth Will No Longer Accept Local Drug Procedure Codes**

Following the implementation of ForwardHealth interChange, ForwardHealth will no longer accept local drug codes 00990000000 or 88888888888, regardless of the date of service of the claim.

### **Implementation of ForwardHealth interChange**

In November 2008, the Department of Health Services (DHS) will implement ForwardHealth interChange, which replaces Wisconsin's existing Medicaid Management Information System (MMIS). ForwardHealth interChange will be supported as part of the State's new fiscal agent contract with EDS. With ForwardHealth interChange, providers and trading partners will have more ways to verify member enrollment and submit electronic claims, adjustments, and prior authorization requests through the secure ForwardHealth Portal. Refer to the March 2008 *ForwardHealth Update* (2008-24), titled "Introducing ForwardHealth interChange, a New Web-Based Information System for State Health Care Programs," for an overview of the implementation and a more detailed outline of the many business process enhancements and added benefits the new system and fiscal agent contract will provide.

### **Local Drug Code 00990000000**

Following implementation of ForwardHealth interChange, ForwardHealth will not accept local drug code 00990000000, regardless of the date of service

(DOS) of the claim. Currently, local drug code 00990000000 is used on Noncompound Drug Claim form, F-13072 (10/08) when at least one of the National Drug Codes (NDCs) of the compound drug is not on file. Following implementation, providers should indicate the actual NDCs of the drug and submit the claim on a Compound Drug Claim form, F-13073 (10/08).

Providers will also be able to submit real-time compound drug claims with the actual NDCs for bulk chemicals. Adjustment requests for previously paid non-compound claims submitted with local code 00990000000 will deny, and providers will need to resubmit a new claim. This information applies to BadgerCare Plus Standard Plan, Medicaid, and SeniorCare.

### **Local Drug Code 88888888888**

Following implementation of ForwardHealth interChange, ForwardHealth will not accept local drug code 88888888888, regardless of the DOS of the claim. Currently, local drug code 88888888888 is used for claims for drugs that are not covered due to the drug manufacturer not having a signed federal rebate agreement but have been prior authorized by Wisconsin Medicaid. Providers are required to submit a paper claim with the actual NDC using the Pharmacy Special Handling Request form, F-13074 (10/08). All other existing policies and procedures relating to claim

submission in this situation remain the same. Providers should refer to pharmacy publications for policies and procedures.

When adjusting paper claims that were submitted and paid prior to implementation of ForwardHealth interchange, providers are required to use the actual NDC on the Adjustment/Reconsideration Request form, F-13046 (10/08). If the actual NDC is not used on the adjustment form, the claim will deny and the provider will need to resubmit a new claim. Other requirements for billing for drugs without a federal rebate agreement remain the same. This information applies to BadgerCare Plus Standard Plan, Medicaid, and SeniorCare.

### **Information Regarding Managed Care**

This *Update* contains only our fee-for-service policy and applies to services members receive on a fee-for-service

basis only. Pharmacy services for members enrolled in the Program of All-Inclusive Care for the Elderly (PACE) and the Family Care Partnership are provided by the member's managed care organization. Managed care organizations must provide at least the same benefits as those provided under fee-for-service.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at [dhs.wisconsin.gov/forwardhealth/](http://dhs.wisconsin.gov/forwardhealth/).

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